

Please tell us how you were referred to our office. THANK YOU!



Primary Care Doctor: \_\_\_\_\_ Referred By: \_\_\_\_\_

**PATIENT INFORMATION:**

I prefer to be called: \_\_\_\_\_

Name:(Last) \_\_\_\_\_ (LEGAL First) \_\_\_\_\_ (M.I.) \_\_\_\_\_

Home Phone #: (\_\_\_\_\_) \_\_\_\_\_ Cell Phone #: (\_\_\_\_\_) \_\_\_\_\_

Email: \_\_\_\_\_ SSN: \_\_\_\_\_ D.O.B: \_\_\_\_/\_\_\_\_/\_\_\_\_ Sex: \_\_\_\_\_

Race:  White  American Indian  Asian  Black/African American  Other: \_\_\_\_\_  Decline

Ethnicity:  Not Hispanic/Latino  Hispanic/Latino  Decline Preferred Language: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_ Patient status:  Single  Married  Other \_\_\_\_\_

Emergency Contact: Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Relationship \_\_\_\_\_

**GUARANTOR/ PARENT INFORMATION:**

(person responsible for the bill, if different from above) \*\*\*AN ADULT MAY NOT NAME ANOTHER ADULT RESPONSIBLE IF THAT PERSON IS NOT PRESENT\*\*\*

Name:(Last) \_\_\_\_\_ (First) \_\_\_\_\_ (M.I.) \_\_\_\_\_ Relationship: \_\_\_\_\_

Phone#: (\_\_\_\_\_) \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_ Zip: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_

SSN: \_\_\_\_\_ D.O.B: \_\_\_\_/\_\_\_\_/\_\_\_\_ Sex: \_\_\_\_\_

EMPLOYMENT STATUS:  Empl FT  Empl PT  Retired  Not Empl  Student FT  Student PT

(person responsible for the bill)

Employer's Name: \_\_\_\_\_ Occupation: \_\_\_\_\_

Employer's Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Employer's Phone: (\_\_\_\_\_) \_\_\_\_\_ May we contact you at work? \_\_\_\_\_

**WORKMAN'S COMP:**

Insurance Carrier: \_\_\_\_\_ Injury Date: \_\_\_\_\_ CLAIM #: \_\_\_\_\_

Employer's Name: \_\_\_\_\_ Supervisor's name: \_\_\_\_\_ Phone: \_\_\_\_\_

**PRIMARY INSURANCE:**

Insurance Carrier: \_\_\_\_\_ Policy Holder Name: \_\_\_\_\_ Gender: \_\_\_\_\_

Policy Holder DOB: \_\_\_\_/\_\_\_\_/\_\_\_\_ Policy Holder SSN: \_\_\_\_\_ Relation to Patient: \_\_\_\_\_

Policy / ID #: \_\_\_\_\_ Group #: \_\_\_\_\_

**SECONDARY INSURANCE:**

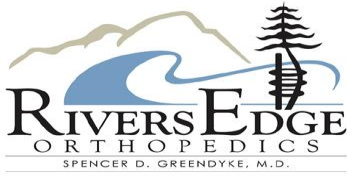
Insurance Carrier: \_\_\_\_\_ Policy Holder Name: \_\_\_\_\_ Gender: \_\_\_\_\_

Policy Holder DOB: \_\_\_\_/\_\_\_\_/\_\_\_\_ Policy Holder SSN: \_\_\_\_\_ Relation to Patient: \_\_\_\_\_

Policy / ID #: \_\_\_\_\_ Group #: \_\_\_\_\_

By signing below, I agree that all the information provided is true to the best of my knowledge. I also hereby authorize my insurance benefits be paid directly to the physician and I am financially responsible for the noncovered services. I also authorize the physician to release any information required to process this claim.

**SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_



### Notice of Privacy Practices \*Summary and Authorization

We use and disclose health information about you for treatment, payment, and healthcare operations.

**Treatment:** We may use or disclose your health information to physicians or other healthcare provider providing treatment for you.

**Payment:** We may use and disclose your health information to obtain payment for services we provided for you.

**Healthcare Operations:** We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluation practitioner and provider performance, conduction training programs, accreditation, certification, licensing or credentialing activities.

**Your Authorization:** Unless you give us written authorization, we cannot use or disclose you health information for any reason except those described in this Notice. \*\*\* SEE PROTECTED HEALTH INFORMATION RELEASE SECTION TO GIVE AUTHORIZATION\*\*\*

*I have been made aware of the Privacy Practices and have been given the opportunity to review it in its entirety.*

Acknowledgement of the Privacy Practices

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

\*You may request the complete version of this Notice at any time. This is a summary of the Privacy Act along with Authorization to release medical information to friends or family members

**Please only sign if you would like to give permission for a spouse, sibling, friend or parent to be able to call -in and speak to the Medical Assistant or Doctor regarding your treatment**  
**\*\*\*Protected Health Information Release Authorization\*\*\***

This will authorize **RiversEdge Orthopedics** to use or disclose my protected health information

to (list name): \_\_\_\_\_ as described below for the following purpose:

\_\_\_\_\_ Ask any question over the phone or in office regarding treatment. \_\_\_\_\_ Other (please describe) \_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Rx Prescription Refill Policy Rx

Please read carefully the Prescription Refill Policy for our office.

- On-Call Orthopedic surgeons in Kootenai County have agreed to never prescribe controlled medications after clinic hours or on weekends and holidays.
- The patient is responsible for knowing when medication(s) will need to be refilled. (**No early refills!** Patients must follow the prescribing directions, DO NOT overuse/abuse/misuse. If a prescription is lost, stolen, misplaced, etc. no early refills will be given.)
- If you have a refill request, please contact your pharmacy and ask them to fax us the refill request.  
**★★ALL REFILL REQUESTS REQUIRE A TWO-DAY ADVANCED NOTICE FOR PROCESSING★★**
- Non-controlled/non-narcotic prescriptions require a follow up appointment every 6 months.
- Controlled substances/narcotic prescriptions require a follow up appointment every 30 days.
- Post Surgical patients will receive narcotic pain medications for no longer than 30 days. Thereafter, they will need to contact their primary care physician.
- New symptoms and/or events require a clinic appointment. Provider is unable to diagnose via phone.
- Patient must pick up his/her prescription(s) in person, unless pre-authorized by staff.

**\*\*Discourteous behavior toward the office staff will result in discontinuation of further narcotic prescriptions\*\***

I understand & accept the protocol listed above. Failure to comply may subject immediate termination of prescription medications.

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please Print: \_\_\_\_\_ D/O/B: \_\_\_\_\_

\*Name of person picking up Rx (if not the same): \_\_\_\_\_

**INTAKE FORM**

Date: \_\_\_\_\_

**Name:** \_\_\_\_\_ **DOB:** \_\_\_\_\_ **Ht:** \_\_\_\_\_' \_\_\_\_\_" **Wt:** \_\_\_\_\_ lbs

**INJURY/ ILLNESS INFORMATION**

Referring Dr: \_\_\_\_\_

◆ Which of the following best describes how your medical problem began: (check only ONE)

- Work Related
- Auto Accident
- Accident at Home
- Began spontaneously
- Sports Injury

◆ Please tell us how your medical problem began (**DATE** & how it happened):

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◆ Which body parts are affected (indicate **Rt** OR **Lt**)? \_\_\_\_\_

◆ Please indicate treatment you have received for this injury:

Physical Therapy (Where at & for how long? \_\_\_\_\_ )

E.R. or Urgent Care (Which location? \_\_\_\_\_)  None

Other: \_\_\_\_\_

◆ Rate your pain on a scale of 1-10 (10 being **extremely** severe/worst pain you've ever had)\_\_\_\_\_

◆ Characterize your symptoms:  Aching  Sharp  Burning  Stabbing  Cramping

Intermittent  Constant  Dull  Throbbing  Other: \_\_\_\_\_

◆ Symptoms **improve** with:  Rest  Activity  Ice  Heat  Medication

◆ Symptoms feel **worse** with:  Rest  Activity  Ice  Heat  Other: \_\_\_\_\_

◆ Since the onset are your symptoms:  Improved  Worsened  Unchanged

**MEDICAL HISTORY** (Please list **ALL** medical history/illnesses you have had or currently have)

- |   |   |   |  |
|---|---|---|--|
| <input type="checkbox"/> Anemia               | <input type="checkbox"/> Diabetes           | <input type="checkbox"/> Liver dis./Hepatitis | <input type="checkbox"/> Stomach Ulcers  |
| <input type="checkbox"/> Asthma               | <input type="checkbox"/> Elev. Cholesterol  | <input type="checkbox"/> Obesity              | <input type="checkbox"/> Stroke/TIA/CVA  |
| <input type="checkbox"/> Bleeding Disorder    | <input type="checkbox"/> Angina/Arrhythmia  | <input type="checkbox"/> Osteoarthritis       | <input type="checkbox"/> Thyroid Disease |
| <input type="checkbox"/> Blood Transfusions   | <input type="checkbox"/> Fibromyalgia       | <input type="checkbox"/> Osteoporosis         | <input type="checkbox"/> Other _____     |
| <input type="checkbox"/> BPH/Prostate dis.    | <input type="checkbox"/> GERD               | <input type="checkbox"/> Osteomyelitis        | _____                                    |
| <input type="checkbox"/> Bronchitis           | <input type="checkbox"/> Glaucoma           | <input type="checkbox"/> Peripheral Vascular  | _____                                    |
| <input type="checkbox"/> Cancer               | <input type="checkbox"/> Gout               | <input type="checkbox"/> Phlebitis            | _____                                    |
| <input type="checkbox"/> COPD                 | <input type="checkbox"/> Hypertension       | <input type="checkbox"/> Rheumatoid Arthritis | _____                                    |
| <input type="checkbox"/> Coronary Artery dis. | <input type="checkbox"/> Intestinal Disease | <input type="checkbox"/> Seizures             | _____                                    |
| <input type="checkbox"/> Depression           | <input type="checkbox"/> Kidney/Renal Dis.  |   | <input type="checkbox"/> None            |

Name: \_\_\_\_\_

Date: \_\_\_\_\_

**SURGICAL HISTORY** (Please list **ALL** surgeries you have had)

- Arthroscopy Knee       Carpal Tunnel Release       Hysterectomy       Other: \_\_\_\_\_
- Arthroscopy Shoulder       Back Surgery       Hernia      \_\_\_\_\_
- Total Hip Replcmt       Neck Surgery       Bowel Surgery      \_\_\_\_\_
- Total Knee Replcmt       Appendectomy       Tonsillectomy      \_\_\_\_\_
- Rotator Cuff Repair       Gall Bladder       C-Section      \_\_\_\_\_

**FAMILY/ SOCIAL HISTORY**

◆ Father:     Living     Deceased    - Medical Conditions: \_\_\_\_\_

◆ Mother:     Living     Deceased    - Medical Conditions: \_\_\_\_\_

◆ Siblings:     All Living     Some Living/Some Deceased     All Deceased     Unknown

- Medical Conditions: \_\_\_\_\_

◆ Marital Status: \_\_\_\_\_    ♦ Do you drink caffeinated beverages? **YES / NO**

◆ Do you drink alcohol? :     Never     Very Rarely     Rarely     Socially     Daily

◆ Do you use tobacco? \_\_\_\_\_    ♦ If so, what kind & how much per day? \_\_\_\_\_

**MEDICATIONS** [Please list **ALL** medications you are currently taking (Rx and Over-the-counter)]

<u>Medication</u>	<u>Dose</u>	<u>Frequency</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

**ALLERGIES** (Please list **ALL** allergies you have, and the reaction to each)

\_\_\_\_\_  
\_\_\_\_\_

◆ By signing below, I certify the above information provided is accurate and correct to the best of my knowledge. I will notify Dr. Greendyke or his staff if there are any changes to the above.

**Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

PATIENT'S NAME: \_\_\_\_\_

RiversEdge Orthopedics Financial Policy



I have medical insurance. It is: \_\_\_\_\_ Secondary \_\_\_\_\_

I do not have medical insurance coverage and will agree to the financial terms of "Self Pay".

### **Insurance Guidelines:**

- Your insurance may require a referral, deductible, co-payment, or pre-authorization prior to your being seen. It is the **patient's responsibility** to be aware of and meet these requirements as stated in your insurance policy.
- Your insurance contract is between you, your employer and your insurance company. Not all services, even if medically indicated, are considered covered benefits by all contracts or policies. Some insurance companies arbitrarily select certain services which they will or will not cover.
- You may expect a separate billing from an outside imaging center, hospital facility, laboratory, or pathology for work being done at your visit. *Dr. Greendyke also reads his own x-rays and bills for this service.*
- As a courtesy to you, we will bill your insurance company *if we have all of the necessary information.*
- **Your co-payment must be paid at the time of service.**
- Although we will bill your insurance, the patient is responsible for any services not covered by insurance.
- In the event that the account is not paid & we refer the account to collection, you will be responsible for all fees incurred in the collection of your bill. We will no longer be able to schedule future appointments for you.
- Third party forms will not be covered by your employer or insurance carrier, such as FMLA, Aflac, Physician's Statement's, Short or Long term Disability forms, etc. ***There will be a \$25.00 fee per form.***

### **Self Pay Policy**

- If you are a self pay patient, our policy is to collect a fee for a new patient visit up front which is \$200.00.
- Patients will be given a quote of expected services before services are rendered (i.e., Injections, casts, etc.)
- 50% of the quoted fee must be collected up front before further treatment is rendered and payment arrangements agreed upon with billing agent.
- A discount will be given to patients who pay in full at time of service, to be discussed with the billing agent.
- There will be a **fee of \$25.00 per third party forms** such as FMLA, Aflac, Physician's Statement's, short or long term disability forms, etc.

### **Workman's Compensation**

- It is the responsibility of the patient to provide our office with the correct information for their work comp claim.
- We need to know the date of injury, how the injury occurred and the place of employment at time of injury, as well as the claim number, and the surety's name, address and phone number.
- If you do not have this information at the time of your appointment, please refer to *self pay policy* above.
- Please check with your human resource department with your employer for needed information of work comp carrier.
- A Work Status Report will be filled out and faxed to your work comp claim adjuster and you will not be charged for this form.
- Third party forms will not be covered by your employer or workman's compensation, such as FMLA, Aflac, Physician's Statement's, Short or Long term Disability forms, etc. ***There will be a \$25.00 fee per form.***

### **Surgical Deposit Policy**

- If you need to schedule a surgery, RiversEdge **requires a \$250 deposit** to hold your surgery date.
- This will be applied toward your deductible.
- In the event that you cancel without sufficient notice, this deposit is non-refundable.

★ ★ I understand that I will be responsible for any additional **third party forms**, [i.e. FMLA, Physician's Statements, long or short-term disability forms, Aflac, MetLife, etc.] the charge is **\$25.00 per occurrence**, due upon completion ★ ★

**Sign** \_\_\_\_\_

**Date** \_\_\_\_\_